

STUDENT TUTORIAL



WHAT IS CANVAS

Hampton University's Learning Management System



What can **YOU** do on Canvas?

- Access content for courses, such as your course syllabus and lectures
- Submit assignments and take online exams
- Participate in **online discussions** with your instructors and classmates
- View grades and comments from your instructors
- Create and manage educational ePortfolios
- Join course related **groups** for peer collaborations

HOW TO ACCESS CANVAS



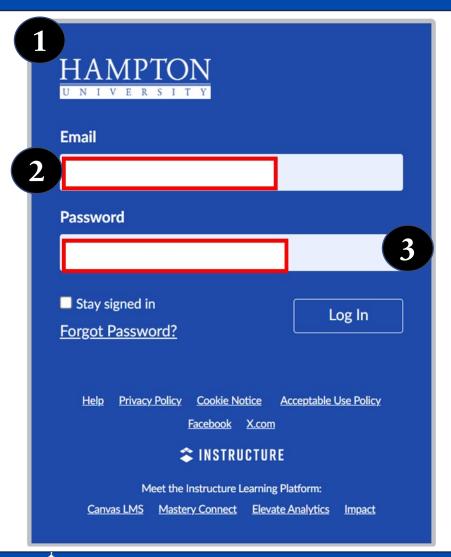
ACCESS using HamptonU CANVAS INSTANCE:

- 1. Access Canvas site: hamptonu.instructure.com
- 2. Username/Email: HamptonU Email Address
- 3. Password: [first initial of first name (lowercase)] + [first initial of last name (lowercase)] + [8- digit HamptonU ID] + [two exclamation points]

Example:

- Student Name: John Doe
- Student HamptonU ID: 00123456
- Email: john.doe@my.hamptonu.edu
- Password: jd00123456!!

HOW TO ACCESS CANVAS



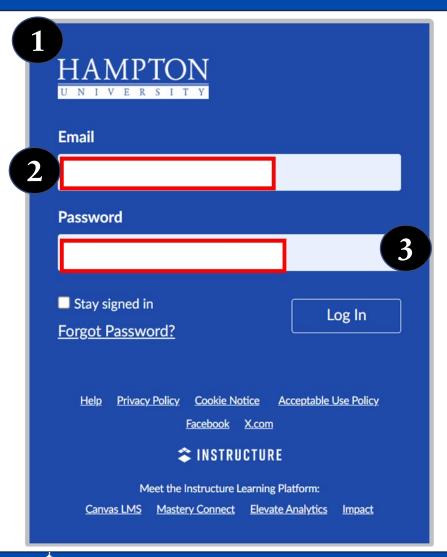
ACCESS using HamptonU WEBSITE:

- 1. Access HamptonU Website: home.hamptonu.edu
- 2. Click current Students: Enter The HamptonU Experience, click the Canvas card
- 3. Password: [first initial of first name (lowercase)] + [first initial of last name (lowercase)] + [8- digit HamptonU ID] + [two exclamation points]

Example:

- Student Name: John Doe
- Student HamptonU ID: 00123456
- Email: john.doe@my.hamptonu.edu
- Password: jd00123456!!

HOW TO ACCESS CANVAS



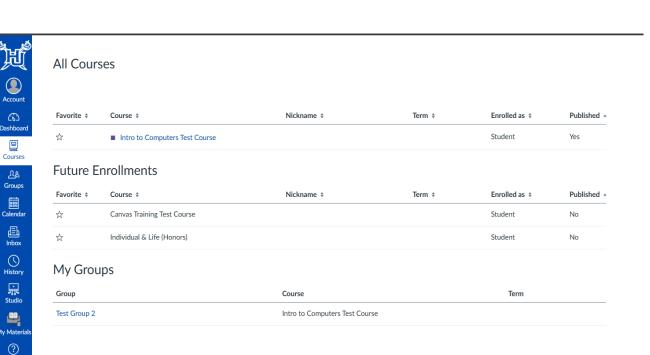
ACCESS using HamptonU EXPERIENCE:

- 1. From HamptonU EXPERIENCE Dashboard
- 2. Locate the Canvas card, then click
- 3. Password: [first initial of first name (lowercase)] + [first initial of last name (lowercase)] + [8- digit HamptonU ID] + [two exclamation points]

Example:

- Student Name: John Doe
- Student HamptonU ID: 00123456
- Email: john.doe@my.hamptonu.edu
- Password: jd00123456!!

CAN'T LOG INTO CANVAS OR ACCESS YOUR COURSE(S)



1. You are using Canvas' supported browsers:

- Chrome [versions126 | 127] •Edge [versions: 126 | 127]
- Firefox [versions: 127 | 128] •Safari [versions: 16 | 17]

2. You are officially registered for courses:

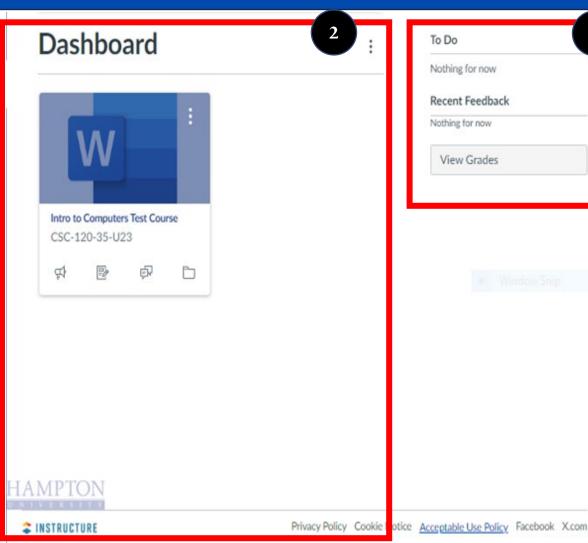
- You will **NOT** gain access to Canvas until you have officially registered for courses.
- 3. Your instructor has officially published the course(s):
 - You will **NOT** be able to access your course(s) until your instructor(s) has published the course(s) (*typically* 1st day of class). The course(s) will still appear in your course list but will be marked as not published.

4. Manage Dashboard course(s):

• If you do not see your enrolled course on your Dashboard, click on the Courses tab and click All Courses. Then, click the star icon next to the course name to add it to your Dashboard.

FIRST LOOK - HAMPTONU CANVAS

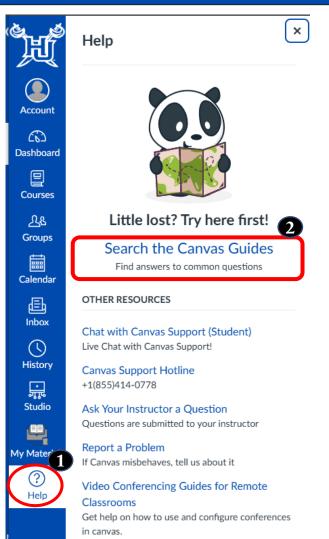


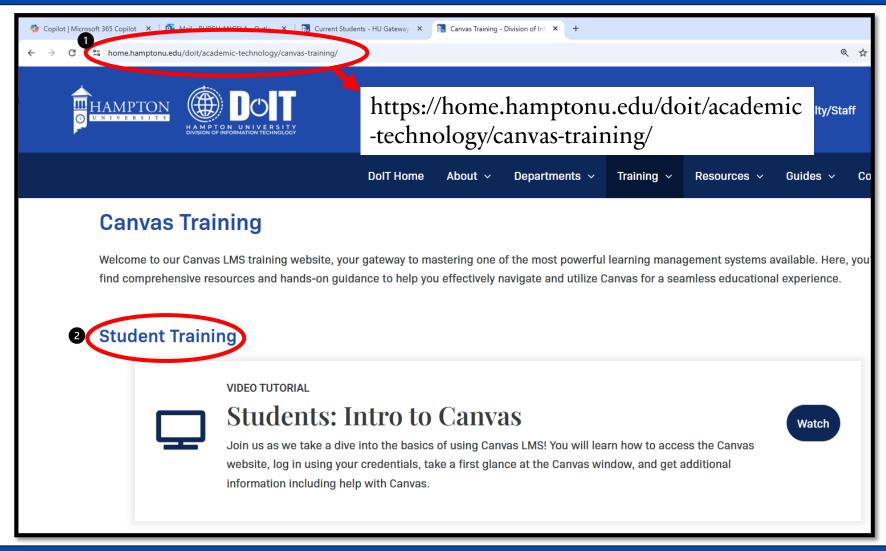




- 1. Global Navigation
- 2. Dashboard
- 3. Sidebar

CANVAS GUIDES & HAMPTONU STUDENT TRAINING VIDEO









RESPONDUS LOCKDOWN BROWSER & MONITOR



Respondus Monitor:

- Utilizes Lockdown Browser & webcam
- Requires a functional webcam
- Records both video and audio by default

Respondus Lockdown Browser:

- Installs on your device
- Locks down testing environment
- Prevents outside actions
 - Printing
 - Copying
 - Accessing outside content



WHAT IS INFOBASE



Infobase:

- The cloud-based educational solutions database
- Video tutorials on commonly used software and apps
- Webinar workshops
- Technology integration projects
- 24/7 access from campus or home
- Flexible learning opportunities



BEST PRACTICES

Use Google Chrome

Ensure reliable and consistent internet connection

Verify assignments and assessments are submitted successfully

Keep lines of communication open



NEED CANVAS ASSISTANCE



CANVAS SUPPORT

CANVAS 24/7 HOTLINE

[Direct & Preferred Method]

HAMPTONU CANVAS SUPPORT Phone: 1-855-414-0778

Email: guides.instructure.com (click file a ticket)

Email: hucanvashelp@hamptonu.edu

[Give 24 to 48 hours for response.]

Phone: 757-728-5290

[Phone Support: Monday-Friday 8:00 AM - 5:00 PM]

HAMPTONU TECHNICAL SUPPORT

For technical questions and accessing HamptonU Experience

CTS Help Desk

Email: helpdesk@hamptonu.edu

Phone: 757-728-6931