

Night Desk Monitor

The Night Desk Monitor serves as an evening monitor of the lobby, office and general facilities in residence halls where the office or reception desk remains open on a twenty-four (24) hour basis. The shift runs from midnight to 8:00 a.m. This is not a live-in, residential position.

Duties and Responsibilities

- Answer the office telephone, take messages, transfer calls, and insure that the office phone is only used for official business.
- Maintain the desk log with updates, messages, problems encountered, unusual events or person(s) observed in the area, unlocked doors, names and circumstances of any incidents or accidents, emergencies, or maintenance concerns that need to be addressed by the Residence Hall Director (RHD) the next day. (RHD will also indicate other matters to be entered in the log.)
- Greet visitors and check ID cards of all persons seeking entrance to the building to determine if they are residents.
- Monitor and maintain proper lobby decorum and noise levels.
- Issue spare room key to residents (only) that have been locked out.
- Contact University Police immediately or as directed.
- Conduct "rounds" of the facility to check exit doors, general condition of lighting, fixtures, vending equipment, safety equipment, noise levels and other conditions within the residence hall.
- Respond to emergency situations or refer major problems to the RHD or staff member who is on duty or on call in the building.
- Receive written complaints about money lost in vending equipment or equipment that is broken - kept in a separate vending log.
- Other duties as assigned by the Residence Hall Director and/or the Director of Residence Life & Housing.

Qualifications

- High School education or equivalent preferred.

How to Apply

Please submit a cover letter, resume, and a completed Application for Educational Support Staff Employment either via email at HROFFICE@hamptonu.edu or fax to (757) 727-5969:

Office of Human Resources
Hampton University
Hampton, VA 23668

*****No phone calls***

*****Incomplete applications will not be considered***