



## Division of Information Technology

**TO:** HU Faculty and Staff

**FROM:** Academic Technology Services

**RE:** Canvas Support During Holiday Break

This is to inform you of support for Canvas during the holiday break.

**Canvas support** – support.instructure.com  
will be available except - from **10am-7pm EST on Dec. 25th** which will be limited to  
live chat only, no telephone calls.

**Hampton Canvas support** – December 17, 2024 thru January 2, 2025 via  
[hucanvashelp@hamptonu.edu](mailto:hucanvashelp@hamptonu.edu) only.

**Division of IT Training Course, Canvas Help Guides, and Canvas Training Portal** –  
available 24/7.